,

NEW PRODUCTS AND SERVICES APPROVED BETWEEN APRIL AND JUNE 2026

The report shows products and services together with corresponding tariffs that were approved by the Authority for Quarter ending June 2026. Consumers are urged to visit websites of respective service providers for detailed information.

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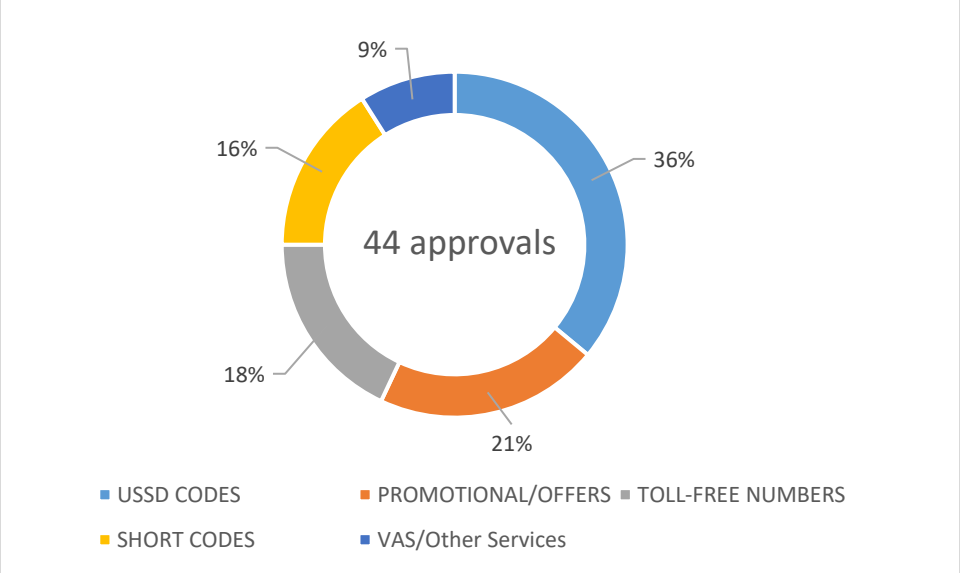
1. INTRODUCTION

1.1 During the reporting period, BOCRA approved applications from the three licensed Mobile Network Operators (BTC, Mascom and Orange Botswana) and Inclusion Technologies (Pty) Ltd.



1.2 The illustration above shows that USSD Codes (36%) are the dominant service type, followed by Promotions / Offers.

1.3 Additionally, Toll-Free Numbers (18%) and Short Codes (16%) continue to play a crucial role, indicating a maintained focus on improving customer access to information, public services, and interactive communication platforms.

1.4 BTC APPLICATIONS

1.4.1.1 Personal Assistant Service

1.4.1.1.1 The Personal Assistant is a value-added service designed for customers who are temporarily held up, unavailable, or unable to respond immediately to calls or messages. Customers can access the service USSD *180# on a daily, weekly, or monthly basis.

TABLE 1 – SUBSCRIPTION PLAN PRICE

Subscription Plan	Price
Daily	P3.00
Weekly	P15.00
Monthly	P15.00

1.4.1.2 Unlimited Mobile Prepaid Bundles

1.4.1.2.1 The Unlimited Mobile Prepaid Bundles offer customers unlimited data, unlimited BTC-to-BTC on-net calls, unlimited SMS, and cross-network minutes for calls to other local networks.

TABLE 2 – APPROVED UNLIMITED MOBILE PREPAID PROMOTION BUNDLES

Line Item	Unit	Daily	Weekly	Monthly
Price (Incl. VAT)	BWP	**19.00**	**69.00**	**199.00**
Data	GB per period	Unlimited*	Unlimited	Unlimited
On-net Voice	Minutes	Unlimited	Unlimited	Unlimited

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Off-net Voice	Minutes Cap	60 min	120 min	180 min
SMS	—	Unlimited	Unlimited	Unlimited

1.4.2 TOLL FREE NUMBER ALLOCATIONS

1.4.2.1 BTC secured toll-free numbers for the following organisations, enabling customers to contact them at no cost. The organisations however bear the service charges associated with these calls, which are billed at P1.59 per minute.

Toll free number	Organisation	Service Description	Approved Tariff
0800600192	**KBL**	Customer line for enquiries, suggestions, compliments, and feedback.	**P1.59 per minute**
080600215	BDF	facilitate smooth reporting by the BDF members across all available networks across Botswana	
080155215	**Moshupa District Council**	Customer line for enquiries, suggestions, and compliments to foster customer relationship by the business	
080155216	**NTS Holdings**	Used by customers to give customer feedback on their products and service	
080600145	**First Capital Bank**	Used by customers to give customer feedback on their products and service	

1.4.3 Financial Services and USSD Applications

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USSD Code	Service	Service Description	Approved Tariff
*130*392#	FNB E-Wallet	Allows customers to access and manage e-wallet accounts	P2.50 per session borne by customers
*130*321#	Banking Transaction Platform	Allows customers to access banking services from their mobile phone.	P2.50 per session borne by customers
*175#	BTC Smega Wallet Payment Confirmation	Enables customers to approve transactions directly from their mobile phones.	P0.68 per session borne by customers

1.5 MASCOM APPLICATIONS

1.5.1 My Spot Service Termination

1.5.1.1 Mascom requested approval to decommission the MySpot service due to declining customer uptake and increasing competition from newer digital content platforms. Traditional SMS-based content services are increasingly being displaced by richer digital platforms offering greater interactivity, illustrating the ongoing evolution of consumer preferences and the challenges faced by legacy VAS products.

1.5.2 M'Booste Bundle Revamp

1.5.2.1 M'Booste is an airtime and data credit service that enables qualifying customers to access airtime and data on credit when

they run out of balance. Customers can use the credit up to their approved limit and the amount is automatically deducted from their next recharge.

TABLE 3 - APPROVED M'BOOSTE OFFERS

Current MyMix Offer	Subscription Cost	Service Fee	Total	Duration	Approved Mbooste MyMix
25MB	P2.00	P0.51	P2.51	1 day	**100MB**
100MB	P5.00	P1.27	P6.27	1 day	**300MB**
500MB	P10.00	P2.04	P12.04	1 day	**1.5GB**
1GB	P20.00	P12.04	P23.05	2 days	**3.5GB**

Current MyMix Offer	Total Cost	Duration	Approved M'Booste MyMix	Increase in Data Volume	% Increase
25MB	P2.51	1 Day	**100MB**	+75MB	300%
100MB	P6.27	1 Day	**300MB**	+200MB	200%
500MB	P12.04	1 Day	**1.5GB**	+1GB (1,000MB)	200%

3.2.3 Information and Employment Platforms

USSD Code	Service	Service Description	Approved Tariff

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*286#	Info Quick	Provide customers with easy and convenient access to essential, relevant information on a variety of topics, including health, education, business opportunities, current affairs, and public services.	P1.00 per day and P5.00 per week which is borne by the customer.
*249#	Job Connect	Enables customers to access information about employment opportunities in Botswana.	P1.00 per day and P5.00 per week which is borne by the customer.

3.2.4 Digital Banking and Authentication Services

Code	Service	Service Description	Approved Tariff
*258#	ABSA Bank Primary Channel	The service allows customers to access digital banking services including value added services, transfers, enquiries and account management.	P0.50 per session which is borne by the customer
*260#	Digital KYC	The service allows customer to conveniently verify their KYC compliance, enabling instant confirmation that their SIM registration details meet the Authority's regulatory requirements.	Free of charge to the end user
1266	Mobile Authentication	The service enables customers to send SMS-based authentication codes to registered clients, supporting secure mobile application access.	P0.20 per SMS borne by the end user

3.2.5 Toll-Free Number Allocations

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Toll Free number	Service	Service Description	Approved Tariff
0800777555	TAU Grading (Pty)	The service is a free of charge communication channel for the public, road users, local communities, and other stakeholders during the design and construction of the Package 2 Lot 2 Access roads project.	P250 service rental and 1.59 per minute for a session borne by Tau Grading (Pty)
0800770660	Botswana Qualifications Authority (BQA)	The service allows the public to share information securely and receive timely guidance, improving overall responsiveness	P1.25 for peak and off-peak local calls, P2.50 for international calls and a monthly rental fee of P15.00 borne by Deloitte

3.3 ORANGE BOTSWANA

3.3.1 Decommissioning of Legacy Offers

3.3.1.1 Eight (8) Postpaid offers were removed which include SIM Only, Generic, Smartphone, Orange Gem, Tablet, IEW, MBB and Blackberry alongside two (2) Hybrid offers (Hybrid Pro and Hybrid Plan). Customers are migrated to the closest offers in benefits and monthly cost.

TABLE 4 — POSTPAID: DECOMMISSIONED → REPLACEMENT

Decommissioned	Corresponding Offer
Sim Only	Sellecta A LaCarte
SmartPhone	
Tablet	
BlackBerry	

MBB	Mobile Postpaid Internet

TABLE 5 — HYBRID: DECOMMISSIONED → REPLACEMENT

Decommissioned	Corresponding Offer
Hybrid Pro	Sellecta A LaCarte
Hybrid Pan	

TABLE 6 — PREPAID: DECOMMISSIONED → REPLACEMENT

Decommissioned	Corresponding Offer
Daily Package	All My Friends
Ola Offers	Flex Offers & All My Friends

3.3.3 Vuka Games Digital Content Service

3.3.3.1 Orange launched the Vuka Games platform through direct operator billing, which eliminates payment barriers and enables broader participation, particularly among consumers without bank cards or digital payment methods.

Table 7: Subscription Packages

Subscription Plan	Price
Daily	P1.50
Weekly	P3.50
Monthly	P10.00

3.3.4 Evening Data Promotion (Night Ninja)

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3.3.4.1 Orange extended the availability of its Night Ninja bundles from five hours(12pm-5pm) to six hours(11pm-5pm) without increasing prices. The tables below indicate the current Night Ninja Offer and the approved Promotional Night Ninja offer.

Table 8: Current Night Ninja Offer

Bundle	Price	Data	Time
1 Day	10	Unlimited	12AM- 5 AM
1 Week	60	Unlimited	12AM- 5 AM
1 Month	220	Unlimited	12AM- 5 AM

Table 9 : Approved Promotional Night Ninja Offer

Bundle	Price	Data	Time
1 Day	10	Unlimited	11PM - 5 AM
1 Week	60	Unlimited	11PM - 5 AM
1 Month	220	Unlimited	11PM - 5 AM

3.3.5 Financial Services Platforms

Code	Service	Service Description	Approved Tariff
*210#	Afritec Mobile Pay Wallet	The service enables registered agents to perform key transaction types, including Customer Registration, Cash-In, and Cash-Out services	P0.68 per session which is borne by the customer.

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*294#	KgweboLink	The service is a unified point of sale platform that enables payments, cash-in/cash-out, and airtime services	P2.00 per session borne by the customer.
1285	SMARTSMS	The service is an AI-powered SMS service that provides ChatGPT functionality through basic text messaging, enabling access to digital intelligence services without the need for smartphones, mobile data, or internet connectivity.	P2.00 per day borne by the customer.
17223	Ja Mini	The Service is an SMS-based competition that allows participants to enter by sending "Ja Mini" to short code 17223, with opportunities to win weekly and monthly cash prizes.	P3.00 per session borne by the customer

4.0 Cross-Network Number Applications

CODE	SERVICE	NETWORKS	TARIFF
17017	BOMU Music Awards Voting Line	BTC, Mascom & Orange	P2.00 / session
16639	Remmogo Youth Awards	BTC, Mascom & Orange	P2.00 / SMS
*283#	Catholic Music Awards Voting Line	Mascom & Orange	P2.00 / session
*256#	ABSA Wallet — balances, payments, transfers	Orange & Mascom	P0.50 / session
*115*777#	Stanbic Instant Money Wallet — agency banking	Orange & Mascom	P2.00 / session

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5.0 Inclusion Technologies (Pty) Ltd

The approval of Inclusion Technologies' community Wi-Fi and multi-residential internet services introduces an alternative broadband delivery model, designed to address affordability and connectivity challenges in peri-urban and underserved communities through shared-access, fixed-wireless models targeting low-income and digitally excluded populations.

TABLE 10 — APPROVED COMMUNITY WI-FI VOUCHER TARIFFS

Package	Data	Validity	Down	Up	Price (BWP)
Lite Pass	Unlimited	1 day	2 Mbps	1 Mbps	5.00
Basic Pass	Unlimited	3 days	2 Mbps	1 Mbps	10.00
Standard Pass	Unlimited	7 days	2 Mbps	1 Mbps	25.00
Plus Pass	Unlimited	30 Days	2 Mbps	1 Mbps	60.00

TABLE 11 — APPROVED MULTI-RESIDENTIAL SUBSCRIPTION TARIFFS

Package	Data	Validity	Down	Up	Price (BWP)
Home Day Access	Unlimited	1 day	2 Mbps	1 Mbps	10.00
Home Week Access	Unlimited	7 days	3 Mbps	2 Mbps	50.00
Home Month Access	Unlimited	30 days	4Mbps	3 Mbps	100.00

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