

## **Botswana Communications Regulatory Authority (BOCRA) Extends Appreciation to Customers and Stakeholders for a Successful SIM Card Registration**

BOCRA informs the public of the successful Subscriber Identity Module (SIM) Card Registration process which concluded on **30 June 2024**. BOCRA is pleased to announce that 86.18% of active SIM cards were successfully registered. Simultaneously, 609,222 of unregistered SIM cards were suspended from service.

We also wish to express our sincere gratitude to the various stakeholders who played a pivotal role in supporting BOCRA throughout this crucial process. Your support and collaboration have been instrumental in achieving this significant milestone. The registration of SIM Cards is a critical step towards improving the security of our network, combating fraud and ensuring that our telecommunications infrastructure is robust and secure.

As previously communicated, the deadline for compliance with SIM card registration requirement was 30 June 2024. We would like to reaffirm that there will be no further extension to this deadline. However, we notify the public that those who have had their SIM cards suspended can still recover their SIM cards by registering at their respective mobile network providers.

Failure to do that within the prescribed SIM card lifecycle period would lead to their SIM cards being recycled and reallocated to other users.

Thank you.

**-ENDS-**

For further inquiries regarding SIM Card Registration, please contact the Mobile Network Operators (MNOs) or Masego M. Jeremiah, **Head of Broadcasting and Corporate Communications on [info@bocra.org.bw](mailto:info@bocra.org.bw)**