



BOCRA/8/1/2 I (4)  
13th January 2023

## To Whom It May Concern

Dear Sir/Madam.

### **RE: DOMAIN NAME AUDIT SUBMISSION FINAL REMINDER**

1. Reference is made to the email referenced **.BW Domain Name Audit** and sent on **11th October 2022** and the subsequent email reminders.
2. **Section 38(3)** of the **CRA Act of 2012** provides that *“A licensee who uses the numbering and domain names system under subsection (1) shall submit to the Authority, written customer information on all addresses and numbers, including numbers of pre-paid subscribers allocated in terms of the licence.”*
3. Moreover, **Section 8(1)** provides that *“The Authority may require from any regulated supplier such information as the Authority deems necessary to enable it to carry out its functions under this Act.*
4. Furthermore, **Paragraph 4.12.2** of the **Registrar Accreditation Agreement Policy** provides that, the Authority’s Licensees shall from time-to-time submit information per the Authority’s request regarding their services, for compliance purposes and Know Your Customers (KYC) processes.
5. You are therefore reminded to update your **Customer Information**



by answering the question contained in the **Domain Name Audit** on or before **Tuesday 30<sup>th</sup> January 2023**. Failure to comply is a violation of the **.BW Registrar Accreditation Agreement Policy** and **CRA Act**. This can lead to Registrar contract termination as provided in **Paragraph 12.4** of the **Policy**.

**6. Section 50(3)** of the **CRA Act** provides that *“A regulated supplier shall maintain a register of its customers or subscribers in such manner as the Minister may prescribe and provide information to the Authority or such other person as the Authority may designate.”*

**7. Section 50(4)** -liability of service providers of the **CRA Act** provides that *“Any customer, subscriber or person who fails to furnish the supplier, service provider or licensee in the regulated sectors with any information as may be prescribed by the Minister in terms of subsection (3) commits an offence and is liable to -a fine not exceeding P10 000 or to imprisonment for a period not exceeding 12 months, or to both; and where a body corporate contravenes subsection (3) the Authority may impose a civil penalty which shall not exceed 10 per cent of the net turnover of the business in the previous financial year and where such corporation was not trading in the previous year, the current net turn over.”*

**8.** Therefore, kindly submit the Audit as requested to avoid the inconvenience that might be caused. Thank you for your cooperation.

Yours Sincerely

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Evah Kentshitswe (Pr. Eng)  
**For/CHIEF EXCECUTIVE**

