



Our Ref: BOCRA /8/3/2 I (9)

Date: 5th November 2021

ICT Stakeholders

Dear Sir/Madam

**Re: INVITATION TO CONSULTATIVE WORKSHOP ON REPAIR
SERVICE PROVIDERS GUIDELINES AND SOCIALIZATION
OF THE TYPE APPROVAL VERIFICATION GUIDELINES**

The above subject matter refers.

2. In pursuit of the BOCRA (the Authority) mandate for the consumer protection and implementation of Type Approval requirements, the Type Approval Verification Guidelines were developed to address the distribution, sale and use of Non-Compliant SIM-Enabled devices in Botswana. These Guidelines were developed through a consultative process and will be implemented from April 2022 henceforth.
3. BOCRA has undertaken the Type Approval Repair Services Providers Guidelines (TARSP) to address concerns from the public about poor workmanship by repair service providers. The Guidelines are in-line with Section (50) (1) (d) of the CRA Act 2012 and the Type Approval guidelines which give the Authority guidance on crafting requirements for repair service providers.



4. BOCRA would therefore like to invite yourselves to a consultative meeting on the following:
 - a. Device Verifications Guidelines and to give update on their implementation process; and
 - b. Type Approval Repair Services Providers Guidelines.
5. Kindly confirm your availability to be part of these discussions by the 10th November 2021.
6. The meeting will take place on **Tuesday 23rd November 2021 at 0900hrs on Teams virtual meeting platform.**

Yours Sincerely

Lizzy Tsheko (P.Eng)

For/CHIEF EXCECUTIVE