

CLARIFICATION DOCUMENT I

PROVISION OF CONSULTANCY SERVICES FOR THE AUDIT OF QUALITY OF SERVICE OF TELECOMMUNICATIONS SERVICES IN BOTSWANA FOR BOTSWANA COMMUNICATIONS REGULATORY AUTHORITY

REFERENCE NO: BOCRA/PT/003/2020.2021

DATE: 03 SEPTEMBER 2020

EXTENSION OF DATES

Tender closure	Extended to 24 September 2020 at 10:00 AM
Second deadline for receipt of clarification questions	15 September 2020
Second date to respond to clarification questions	17 September 2020

CLARIFICATIONS

NO.	ENQUIRY	CLARIFICATION
1.	Clause 13 states that" All prices should be quoted in Botswana Pula (BWP)".	All prices should be quoted in Botswana Pula (BWP) or equivalent convertible currency.
2.	Clauses 16 and 17 state that financial proposal shall be fixed for the duration of tendering period (up to 3 months) and for the duration of the contract (up to 4 months) for a total of at least 7 months.	There will be no escalation of service prices during the four months of the contract (Clause 16 of the ITT). Tender prices/Quotations (bid prices) shall remain valid for 90 days from the date of tender opening (Clause 17 of the ITT).
3.	Clause 4.1: For mobile network, does the measurement need to be on free mode to simulate user experience or on fixed technology to measure all the different technologies being serviced by each operator?	The measurement should be on both free mode (mobile) and fixed technology to measure the different technology being serviced by each operator
4.	Clause 5.4: For fixed broadband assessment, we would need access to test locations (customers' premises) to host our solutions. However, due to Covid-19 Pandemic limitations, would BOCRA be able to provide us with the specified number of test locations for both ADSL and FTTX in different cities (wherever applicable)?	BOCRA will negotiate with customers for access and will provide the specified number of test locations for both ADSL and FTTX during contracting.
5.	Annexure B: Quality of Service Parameter for Internet Services (Mobile) – Measurement Tool specifies	Test station means both stationary locations and drive test mode

	“Test Station”. Does this refer to measurement in stationary locations only or also in drive test mode?	
6.	Annexure B: Quality of Service Parameter for Voice services – Both Mobile to Mobile (intra network calls) and Mobile to Fixed calls are to be measured?	Both Mobile to Mobile (intra network calls) and Mobile to Fixed calls are to be measured.