

Internet Connection Disruption

The Botswana Communications Regulatory Authority (BOCRA) assures the public that it is monitoring the Internet situation following service disruptions experienced last week and yesterday.

The disruption on 18 August 2014 was caused by maintenance works on the West Africa Cable System (WACS) while the disruption on 28 August 2014 was as a result of accidental fibre cuts to both the WACS and the East Africa Sub Marine System (EASSy). The problems have since been resolved.

BOCRA requires operators to maintain uninterrupted service and to inform their customers and the public of any disruptions to normal service. Therefore BOCRA will continue to monitor the situation to ensure that communications services are not interrupted.

BOCRA apologises for the unforeseen disruptions. The public's patience and understanding in such occasions is appreciated.

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