

## **CLARIFICATION DOCUMENT**

### **SUPPLY, INSTALLATION, AND COMMISSIONING OF MONITORING SCREENS, COMPUTERS AND ACCESSORIES AT COMPUTER SECURITY INCIDENT RESPONSE TEAM (CSIRT) OFFICE FOR**

### **BOTSWANA COMMUNICATIONS REGULATORY AUTHORITY**

These are Clarifications to Questions provided by bidders.

<b>Q#</b>	<b>QUESTION</b>	<b>BOCRA RESPONSE</b>
1	VIDEO WALL – THE QTY IS 1 OR 2.	The required quantity is one (1) video wall, configured as a 5x2 panel matrix, totaling ten (10) display panels.
2	VIDEO WALL – IF THE QTY IS 2 – WHERE ARE YOU MOUNTING THE 2 <sup>ND</sup> ONE.	Only one (1) video wall is required. There is no second video wall to be mounted.

3	ALSO ALL CABLING PROVISION FOR NETWORKING (CABLED) – SPEED REQUIREMENT, UPS POWER POINTS, WIFI POINTS, HDMI OR USB FEES REQUIREMENT AND LOCATION WHERE THEY WILL BE CONNECTED.	Bidders are expected to propose specifications for all cabling, including network speed, UPS power points, Wi-Fi access points, HDMI/USB feed requirements, and connection locations, based on the infrastructure observed during the site visit.
4	DO YOU NEED A HUB WITH HDMI AND USB AND RJ45 TO BE PROVIDED NEXT THE VIDEO WALL. WITH ALL CONNECTION.	Yes. Bidders are required to provide and cost for all necessary accessories, including HDMI, USB, and RJ45 hubs, to ensure full operational capability of the video wall and other systems.
5	PLEASE FURNISH THE VIDEO WALL – AREA LAYOUT DIAGRAM (FLOOR PLAN AND LOCATION MARKED FOR: VIDEO CONFERENCE EQUIPMENT LOCATION, VIDEO WALL LOCATION AND MOUNTING REQUIREMENT, 75INCH tv MOUNTING LOCATION AND REQUIREMENTS, MOVABLE WHEEL STAND FOR 75INCH 4 <sup>TH</sup> TV.	As indicated during the site visit, video conferencing equipment will be installed in the boardroom. The 75" TVs are to replace existing wall-mounted units. Bidders are expected to propose a layout and mounting plan based on their understanding of the site and project requirements.
6	ALSO ANY THIRD PARTY INVOLVEMENT IN TESTING THE SYSTEM – PLEASE INDICATE	No third-party involvement in system testing has been confirmed at this stage. However, it remains a possibility depending on internal quality assurance requirements.
7	VIDEO CONFERENCING QTY – PLEASE CONFIRM AND LOCATION WHERE THEY WILL BE INSTALLED. CONFIRM THIS.	One (1) video conferencing system is required, to be installed in the boardroom.
8	THE STAND MOUNT – WHAT IS THE REQUIREMENT FOR 75INCH TV	The 75" TV should be mounted on a mobile stand with adjustable height. The mount must be stable and suitable for movement within the building.
9	LICENSING REQUIREMENT FOR COLLABORATION SOFTWARE AND NUMBER OF YEARS SUPPORT REQUIREMENT	Licensing should include two (2) years of support for the collaboration software.
10	ARE WE GIVING ANY KIND OF ONSITE SUPPORT FOR 1 YEAR OR 2 YEARS.	Yes. Bidders are expected to provide onsite support for all systems for a period of two (2) years.

11	ARE WE GIVING ANY KIND OF TRAINING	Yes. Comprehensive training must be provided for relevant staff to operate, manage, and provide first-level support for the installed systems.
12	ARE WE CONNECTING TO YOUR EXISTING INFRA AND THEIR PROTOCOLS USED AND CONNECTIVITY USED (HDMI, USB, CAT6 OR FIBRE OR WIFI OR BLUETOOTH OR ALL OF THEM)	The CSIRT has existing network infrastructure, including Wi-Fi and cabling. During the site visit, bidders were shown current coverage. Bidders are expected to propose suitable connectivity options (e.g., HDMI, USB, CAT6, fibre, Wi-Fi, Bluetooth) based on system requirements and integration with existing infrastructure.
13	ANY KIND OF SCREEN MIRRORING AND REPLICATION REQUIREMENT	Yes. Screen mirroring and replication functionality is required, both through wired and wireless connections.
14	ON THE PARTITION MOUNTING OF TV - - DO WE PROVISION ADDITIONAL STRENGTHENING TOOLS /METAL FRAME INSIDE THE PARTITION.	Yes. Bidders are responsible for ensuring all equipment is securely mounted. Where required, appropriate strengthening tools or metal framing should be provisioned to avoid structural failures.